

When and How

This serves to notify that refunds will be extended to customers solely in the event if the Company is unable to deliver the intended service or in the circumstance of a complete program cancellation initiated by our organization. Refunds will not be processed for any reasons beyond these specific conditions.

Furthermore, the slot allocation process is automated, and as such, refunds are not applicable. Slots are assigned exclusively to the customer's designated email address and are non-transferable to any other individual.

Under exceptional circumstances if your case qualifies for a refund, the request needs to be raised at least on same day of registration. Any refund requests post the access has been provided will be strictly denied.

Please note that the 2% GST on the base fare and Payment Gateway Convenience Fee is non-refundable at any point in time.

For all refunds drop us an email to: hredusync@gmail.com

The refunds team will contact you within 2-5 business days. For approved refund cases Refunds Form needs to be filled. In 7-10 business days the refund is processed.

Any other case of refund is not possible and for more details you can contact the support team.

Regards

Edusync